

SERVICES TO NON-ENGLISH SPEAKING PERSONS

I. LEGAL AUTHORITY:

Section 101(a) 7 of the Rehabilitation Act, as amended; 34 CFR 361.14(b).

II. POLICY STATEMENT AND PURPOSE:

In accordance with Federal Public Laws and the Policies and Procedures of the Department of Human Services, (See DHS Manual, Section 0124), the Office of Rehabilitation Services will provide sign and foreign language interpreters to those applicants and clients requiring such services for the purpose of affording equal access to Agency services.

III. PROCEDURES:

A. The Office of Rehabilitation Services will recruit appropriate and qualified interpreters from within the Agency or Department of Human Services. If appropriate and qualified interpreters do not exist within the Agency or Department, recruiting will take place from appropriate community resources.

1. Sign Language Interpreters

a. Ocean State Center for Independent Living (OSCIL) Interpreter Referral Services.

2. Foreign Language Interpreters

a. Those listed in the Master Price Agreement for the State of Rhode Island.

B. Written informational material and notices will be provided in various languages determined through periodic statewide demographic studies.